#### JOHN E. MEEK WASHINGTON COUNTY DISTRICT 5

REPLY TO ADDRESS INDICATED:

- ☐ House of Representatives Salem, OR 97310 648-6664
- P.O. Box 1327 Hillsboro, OR 97124



December 20, 1993

Jerralynn Ness 451 S 1st Ave, Ste 700 Hillsboro, OR 97123

Dear Jerralynn:

As a community leader, one of the areas of concern over the past couple of legislative sessions has been the manner in which the Legislative Assembly conducts its business.

The people of Oregon are its consumers. During this interim, work is being done on a business plan for the Legislative Assembly, to better serve the people of Oregon. I am very much interested in hearing from you, your views, and opinions regarding this matter. Your response is important and will be very helpful to me in representing your views and effecting changes in how our Legislative Assembly conducts its business.

Would you please help by answering the enclosed questionnaire in those areas in which you feel you can best respond.

Please return the questionnaire in the enclosed return envelope.

Thank you for your help.

Sincerely,

John Meek

# Business Plan Questionnaire Jendy

Please return by January 7, 1993

### A. External Environment

1. What Oregon trends will affect the way the Legislative Assembly conducts business in the next 5 - 10 years (e.g., economic, social, political, other?)

The loss of family wage jobs. The increase in the rumber of families living in low incomes who cannot afford the existing housing child care optims. The consequences of families suffering economically; domestic violence, homelessness, hunger, corne, tremendons loss of self-worth, fatth, selfestern and poor health.

2. What changes are and will be taking place with the "customers" of the Legislative Assembly and those who will supply information to it (those affected by or involved with the legislative process - including citizens, agencies, interest groups, and others)?

More ethnically diverse populations of generation

Mulicum Bream — The populations of large to sum a living to sum a home, to educate their children a to afford acceptable leath care — has very little reality.

3. How should any of the above trends and changes affect the Legislative Assembly?

Its processes - how it conducts business

Its role

The barriers it must overcome

4. What does the Legislative Assembly need to do to better perform its role and respond to its "customers?"

Never lose sight of the Statesman role. Always remember that
the purpose is to leave this place a better place. Always treat
Constituents Concerns with respect particularly when visits are made
to Salem or testimony is given. Committee members who walk
who out of hearing or and show up are perceived poorly by
The public.

Please use additional paper if necessary.

## **B.** Legislative Business Processes

I. What should be the highest priority objectives of the legislature?

How to invest in Overgon's quartest resource — it's people — in a way that is inclusive a provides the greatest opportunity or chance for a wen the least power ful a obfluent to achieve the highest levels of self-reliance. And for those who are unable to ever laxon an income, to achieve a life with diquity a as much independence as possible.

2. What policies, processes and procedures do you believe need to be improved in the legislature?

Perhaps establishing a mission statement for overgon i a set of quiding values of principals — elong with a basiness plan to achieve the vision. The Overgon bench marks, in a sense, has moved us in That direction. But is There a commitment to the Benchmarks from the public or the legislature? Wellesden

- 4. What areas in your business/expertise does Government paperwork seems to be duplicated and/or routed excessively?

  Not ho much problem here.
- 5. Is there any information produced by the Legislative Assembly that is difficult to understand, is inaccurate, or could be more useful in some way? Please specify how this information could be improved.

No suggestion

# C. Strategies for improvement

1. What other specific recommendations can you make to improve how the legislature conducts its business (e.g., related to organization, process, technology)?

KOD)

Name: Jervalynn Nem

Business: WC(A)