

*Annual Report*

1985-1986



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*"Community Action, by its very name, suggests moving ahead, not standing still. It conveys a sense of people helping one another, people helping themselves, people building a community."*

*Gary Conkling  
Keynote Speaker  
WCCAO's 20th Birthday*

# *mission statement*

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**T**he general purpose of the Washington County Community Action Organization, hereinafter referred to as WCCAO, shall be to increase the availability of those community services necessary to promote the well-being and self-sufficiency of economically disadvantaged residents of Washington County, while striving to break the poverty cycle.

## **OBJECTIVES**

**The objectives of WCCAO shall be as follows:**

1. To remove obstacles and solve problems which block the achievement of self sufficiency for the economically disadvantaged due to low self-esteem, diminished dignity, and feelings of hopelessness and powerlessness.
2. To engage in efforts which achieve greater participation of the poor in the affairs of the communi-

ty; that coordinate and establish linkages between government and other social service programs; and to encourage the use of entities in the private sector to ameliorate poverty.

3. To provide a range of services having a measurable and potential major impact on causes of poverty, including, but not limited to assisting needy individuals as follows:

- a. To secure and retain meaningful *employment*.
- b. To attain relevant *education and skills*.
- c. To make better use of *available income*.
- d. To obtain and maintain *adequate housing*.
- e. To obtain *emergency loans, grants or assistance to meet urgent needs*.
- f. To make more effective use of *other related services and programs*.
- g. To counteract conditions of *starvation and malnutrition*.

# WCCAO staff 1985-86

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## HEAD START

Cathy Wise, *Director*  
Nancy Alderman  
Marsha Atkins  
Sarah Atkins  
Dolores Bahr  
Virginia Baker  
Monica Barrett  
William & Donna Bennington  
Glenda Bolek  
Sharon Bolmeier  
Elaine Burrell  
Myrtle Calkins  
Susan Christ  
JoAnne Cook  
Charity Dasenbrock  
Anita Esquivel  
Charlene Gal  
Rosa E. Garcia  
Marilyn Harrison  
Jeanine Harwood  
Maria Hayes  
Cheryl Heaton  
Lorraine Heller  
Vicki Hines  
Susan Keesey  
Leona Knapper  
Sandie Kitchen  
Maria Elva Lamb  
Carol Lingle  
Elena Long  
Kristin Ludwig  
Mary Matel-Povolo  
Kristine Miller  
Rachel Molina  
Patricia Mundlin  
Judy Nagy  
Anna Maria Nelson  
Shelly Orn  
JoAnne Parker  
Pat Sabatinos  
Pamela Strouhal  
Angela Vanderford  
Rebecca Van Steenwyk  
Sandra Wade  
Lu Walker  
Karen Ward  
Linda Watt  
Carolyn Westlake  
Joyce Worthington

## SUMMER YOUTH EMPLOYMENT

Diana Stotz, *Coordinator*  
Arthur Anderson  
Virginia Arnold  
Victor Boje  
Sonja Castellano  
Michael Churchly  
Linda Cox  
Jessica Paul  
David Reiter  
Athena Savry  
Larry Spencer  
Gail Wallace  
Glenna Zarnekee

## ENERGY PROGRAM

Pamela Banks, *Director*

## ENERGY ASSISTANCE

Judy Schilling, *Director*  
Sylvia Cortez  
Karen Delgado  
William Fields  
Martha Figueroa  
Sulema Figueroa  
Norma Gonzales  
Isabelle Mendoza  
Tanya Morrow  
Ismelda Perez  
Becky Ryder  
Jackie Searight  
Joan Swanson

## WEATHERIZATION

Richard Reynolds, *Director*  
Linda Burns  
Michael Caballero  
Robert Cleary  
Mildred Crain  
Lloyd Dalton  
Stacey "Sam" Hinds  
Rebecca Risner  
Curtis Stephens  
Joan Swanson

## ADMINISTRATION

Jerralynn Ness, *Executive Director*  
Irma Jimenez  
Pilar C. Kleier  
Jackie D. Searight  
Gordon McClain

## FISCAL DEPARTMENT

Holly Freeman, *Comptroller*  
Isabelle Mendoza  
Betty-Lu Sanders  
Bernice Wisotsky

## VOLUNTEER CENTER

Linda Davis, *Director*  
Ehla Dreske  
Doris Haversley  
John Parks  
Margie Reynolds  
Alice Tucker

## R.S.V.P.

Elaine Wells, *Director*  
Virginia Brown

## TUALATIN VALLEY FOOD CENTER

Valerie Bozied, *Director*  
Beverly Boyd  
Kim Chin  
Patrick Kuhn  
Jeffrey Monaco  
Don Peterson  
Gary Seistrup

## WASH. CO. WOOD COOP

Denise Andrews

## VISTA PROGRAM

Sara Packer, *Supervisor*  
Denise Andrews  
Bev Boyd  
Jim Boyd  
Shelagh Cavanaugh  
Irma Constante  
Bill Fields  
Delbert Gridley  
Laura Hawes  
Chris Hovey  
Nels Vern Hovey  
Marva Olivas  
Toni Ortegon  
Shari Parker  
Carol Richards  
Ed Whittaker

## HOUSING & EMERGENCY SERVICES

Cheryl Hilbert, *Director*  
Robin Aaberg  
Susan Burr  
Donna Butler  
Bonita Byron  
Sylvia Caballero  
Betty Cook  
Beth Crawford  
Sandra Flynn  
Nancy Gann  
Jackie Hanes  
Yvonne Hatton  
Wilma Hill  
Nibaldo Iriarte  
Michele Rank  
Juan Urrutia

## YOUTH EMPLOYMENT & TRAINING

Betty Abela, *Director*  
Rhonda Jerome  
Susan Rogers  
Judy Schilling

## ENERGY ACCESS

Linda Burns, *Coordinator*  
Bill Fields  
Delbert Gridley  
Toni Ortegon  
Carol Richards

# *letter to our friends*

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Dear Friends,

*"As I have watched Washington County Community Action in action, I see fairness in motion. I see a means to mutual understanding, reciprocal respect. I see a way to generate momentum toward a collective vision of something better."*

*Mr. Gary Conkling, Tektronix.  
From a speech at WCCAO's 20th  
birthday celebration, 1985.*

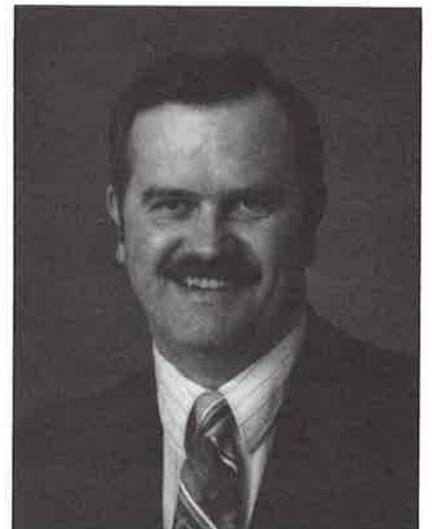
"Fairness in motion." Mr. Conkling used these words in commending WCCAO for its 20 years of service in our community. On the springboard of these words, and these years, WCCAO has renewed its commitment to our community and endeavored to reach still further.

During the past year, we have made an effort to communicate to the people of Washington County who we are, what we do, and why we do it. Government resources for human services have become scarcer and we have sought increased local support to assure our disadvantaged neighbors a life of dignity and self worth. We recognize that broad support and involvement are essential to our work



and, for that reason, have increased our volunteer recruitment and placement efforts. As a result, over 68,000 volunteer hours were contributed last year. The Retired Senior Volunteer Program alone grew from 118 to 310 active volunteers. Our volunteers also produce a quarterly newsletter that reaches 5,000 residents of Washington County.

Fundraising is an ongoing project and the WCCAO board this year made two decisions to insure our future success. We began a direct mail appeals project and have plans on the drawing board for an annual gala fundraiser. This event — a Mardi Gras Ball — will be held February 28, 1987.



Our programs are detailed in this report. On these pages you will see WCCAO's commitment to our neighbors. For the success of the programs we would like to express our deepest gratitude to the members of the WCCAO's Board, employees of WCCAO and our numerous, but individually unique, volunteers. Thank you. Together we *will* realize our "collective vision of something better."

Sincerely,

*Jerralynn Ness*

Jerralyn Ness  
Executive Director

*Al Young*

Al Young  
Board Chair

# board of directors



**Al Young**  
State Representative  
*Chairperson*

**Denzil Scheller**  
Building Contractor  
*Treasurer*

**Joan Johnson**  
At Large

**Bill Buskirk**  
Retired  
*Vice-Chairperson*

**Jim Sehon**  
Adult and Family Services  
*Secretary*

**Shirley Harper**  
At Large

## LOW-INCOME SECTOR REPS

Sara Atkins –  
*Head Start*  
Carole Moore –  
*Alternate*  
Susan Buckels –  
*Hillsboro Legal Services*  
Jose Estrada –  
*Alternate*  
Roger Campbell –  
*Tualatin Valley Food Center*  
Carl Crain –  
*Washington Co. Wood Coop*  
Mike Schmidt/Jack A. Sweet –  
*Alternates*  
Nancy Monroe –  
*A Child's Place/Un Lugar Para Ninos*  
Belinda Green –  
*Alternate*  
Jim Sehon –  
*Adult & Family Services*

## PUBLIC RELATIONS REPS

Larry Cole –  
*Mayor, City of Beaverton*  
Nancy Wilcox –  
*Alternate*  
Shirley Huffman –  
*Mayor, City of Hillsboro*  
Justina Thomas –  
*Alternate*

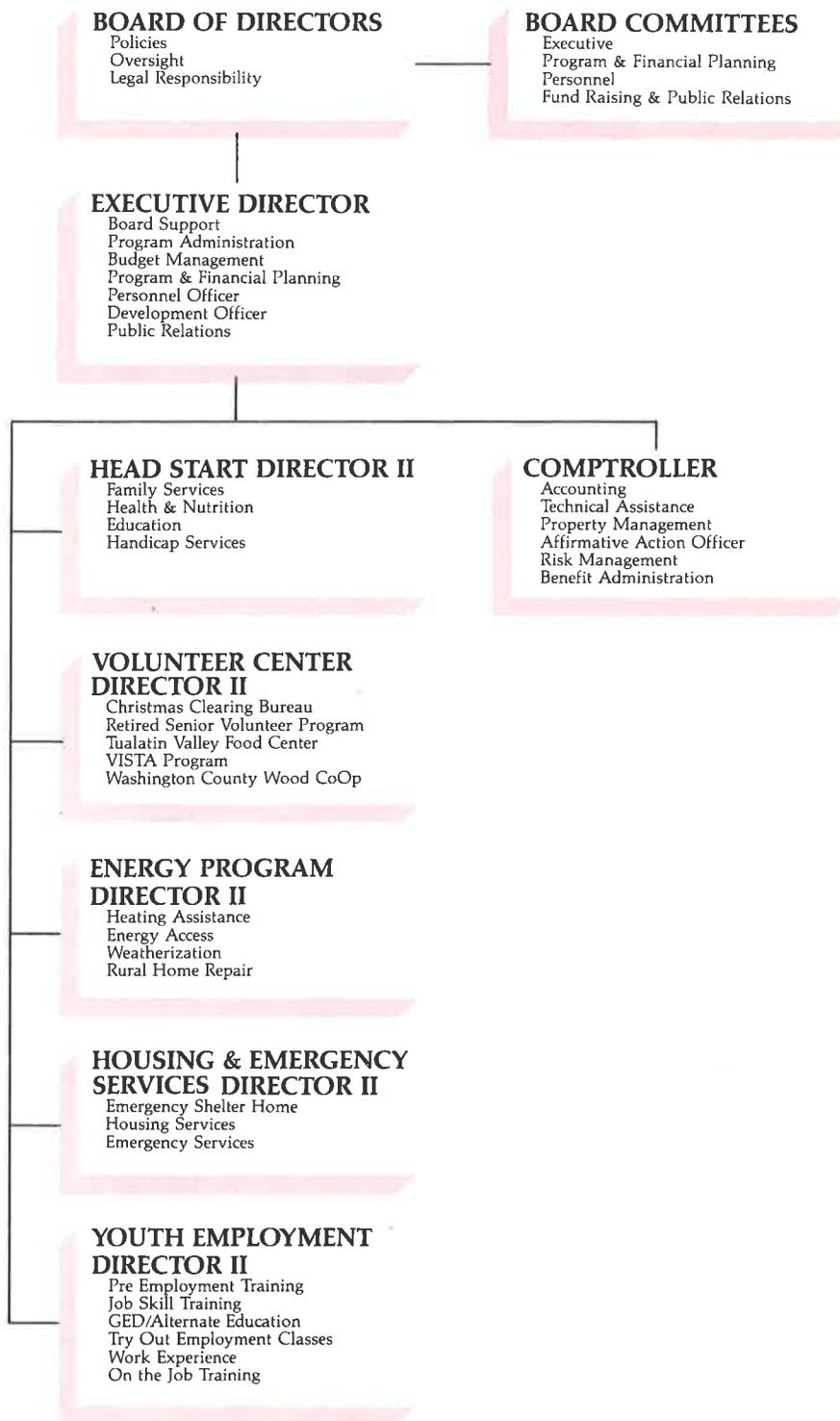
John Meek –  
*Washington Co. Board of Comm.*  
Fred Bass –  
*Alternate*  
W. G. Paterson –  
*Mayor, City of Forest Grove*  
Kathy Heisler –  
*Alternate*  
Nancy Ryles –  
*Senator*  
Joan Johnson –  
*Alternate*  
Al Young –  
*State Rep, District #5*  
Jan Young –  
*Alternate*

## PRIVATE SECTOR

Jerry Arnold –  
*Portland General Electric*  
Bill Buskirk –  
*Retired*  
John Emerling –  
*Photomagic International*  
E. N. "Al" Foltz –  
*Tektronix, Inc*  
Mark DeMent  
*Alternate*  
Shirley Harper –  
*St. Andrew's Lutheran Church*  
Beth Sims –  
*Alternate*  
Denzil Scheller –  
*Building Contractor*

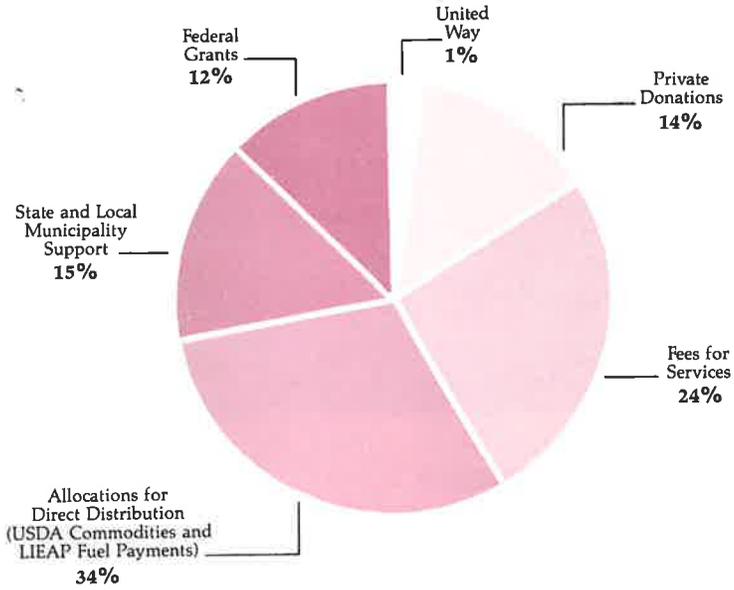
# organization

## ORGANIZATIONAL CHART 1985-1986



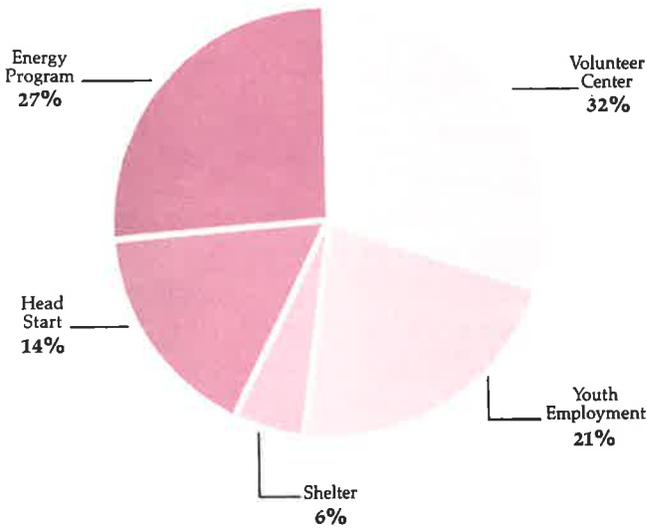
# WCCAO REVENUE AND EXPENSE

September 1, 1985 - June 30, 1986



## Source of Revenue

Total \$4,040,411



## Allocated by Program

Total \$4,040,411

(Totals include In-Kind Receipts-Unaudited)

# *fiscal report*

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## PROGRAM RESOURCES

|  |                    |
|--|--------------------|
| <b>Energy Program</b> .....                                    | <b>\$1,079,574</b> |
| State Home Oil Weatherization (SHOW)                           |                    |
| Department of Energy (DOE)                                     |                    |
| Low Income Energy Assistance Program (LIEAP)                   |                    |
| Federal Emergency Management Agency (FEMA)                     |                    |
| State Community Services Block Grant (SCSBG)                   |                    |
| Community Development Block Grant (CDBG)                       |                    |
| Portland General Electric                                      |                    |
| Oregon Housing and Associated Services                         |                    |
| Northwest Natural Gas  |                    |
| <b>Volunteer Center</b> .....                                  | <b>\$1,273,491</b> |
| ACTION Grants – Retired Senior Volunteer Program<br>(RSVP)     |                    |
| Volunteers In Service to America (VISTA)                       |                    |
| Federal Emergency Management Agency (FEMA)                     |                    |
| United States Dept. of Agriculture (USDA)                      |                    |
| State Community Services Block Grant (SCSBG)                   |                    |
| Oregon Food Share (OFS)  |                    |
| Presbytery of the Cascades                                     |                    |
| Fees for Services  |                    |
| Private Donations from churches, businesses and<br>individuals |                    |
| Area Agency on Aging   |                    |
| Mentor Graphics  |                    |
| <b>Head Start</b> .....  | <b>\$ 580,362</b>  |
| Health and Human Services (HHS)                                |                    |
| United States Dept. of Agriculture (USDA)                      |                    |
| State Community Services Block Grant (SCBG)                    |                    |
| Private Donations from churches, businesses and<br>individuals |                    |
| <b>Youth Employment, Training<br/>&amp; Education</b> .....    | <b>\$ 868,236</b>  |
| Multnomah-Washington Private Industry Council<br>(PIC)         |                    |
| <b>Shelter Home</b> .....                                      | <b>\$ 238,748</b>  |
| State Community Services Block Grant (SCSBG)                   |                    |
| Community Development Block Grant (CDBG)                       |                    |
| Washington County  |                    |
| City of Beaverton  |                    |
| City of Forest Grove   |                    |
| City of Hillsboro  |                    |
| City of Portland   |                    |
| City of Sherwood   |                    |
| City of Tigard   |                    |
| City of Tualatin   |                    |
| United Way   |                    |
| Private Donations from churches, businesses and<br>individuals |                    |
| Federal Emergency Rent & Mortgage Assistance                   |                    |



*"When my daughter entered Head Start two years ago, she was so shy and withdrawn that it was hard for her to be part of a group. As a low-income family, a preschool experience was beyond our means, but thankfully, Head Start was there. Due to the genuine love and caring of the staff, my daughter became a much more self-assured child – when she went to kindergarten she excelled and is now a happy and well-adjusted first grader. I credit her Head Start experience with her success."*

*Mother of a Head Start student*

# head start

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**H**ead Start serves three and four year old low-income and handicapped children and their families in a learning experience that includes pre-school education, health care and social services. Children are involved in a center-based program three days each week with teachers and/or family advocates making monthly home visits. Head Start places a major emphasis on parental involvement by encouraging parents to serve as aids in the classrooms, to help plan curriculums and to participate in program decision-making on the Head Start Policy Council.

Head Start Centers are located in Beaverton, Cornelius, Hillsboro, and Sherwood. Each Center serves a wide geographic area of Washington County and provides transportation for the children.

## **Accomplishments:**

- 167 low-income children were provided Head Start services.
- 89 volunteers worked in Head Start classrooms.
- 160 children received physical exams.
- 157 children received dental exams.
- 40 children received speech therapy.
- 134 families received social services through Head Start.
- 55 handicapped children received a head start.



*"I am only 14 but I want to work. I want to work to help my family and so I can do things other kids my age do. I used to just babysit but through this program, I have learned to type and file and use an adding machine. Those are things I'll always know how to do and things that will help me get a good job."*

*Cornelius youth participant*

# youth employment

**W**CCAO, in coordination of youth organizations and representatives from the education community, developed a proposal for Job Training Partnership Act funds to provide employment, training and education services to low income youth in Washington County. The Multnomah Washington Private Industry Council awarded these funds to WCCAO, as the administering agency. WCCAO provides fiscal, administrative and program management services while subcontracting with the following organizations to provide direct services: Forest Grove Youth Service Center, Oregon Human Development Corporation, Beaverton Community Youth Services Center, Tigard/Tualatin Youth Services Center, Washington County Education Service District, Hillsboro Union High School District, Banks High School.

The Youth Employment Program is comprised of a year-round and a summer program which provided 818 low income youth with a variety of employment, training and job placement opportunities in 1985-86. Youth served by these programs gain valuable experience and education opportunities that help them develop into productive, skilled young adults, able to obtain and maintain gainful employment.

The Youth Employment program, through the Hillsboro Union High School has established a basic skills center to help high school drop-outs obtain a GED. In the future, involvement of the education community will be expanded to provide needed alternative education services.

## **SUMMER YOUTH EMPLOYMENT PROGRAM**

The Summer Program is short term and designed to give youth job seeking and job-retention skills. Youth are placed in pre-employment classes to teach interviewing techniques, appropriate dress, and to assist them with communication skills. The youth then go into a job situation for 6 to 10 weeks. The goal of this program is for youth to return to school after obtaining the skills needed to get and retain a job without further outside assistance.

### **Accomplishments:**

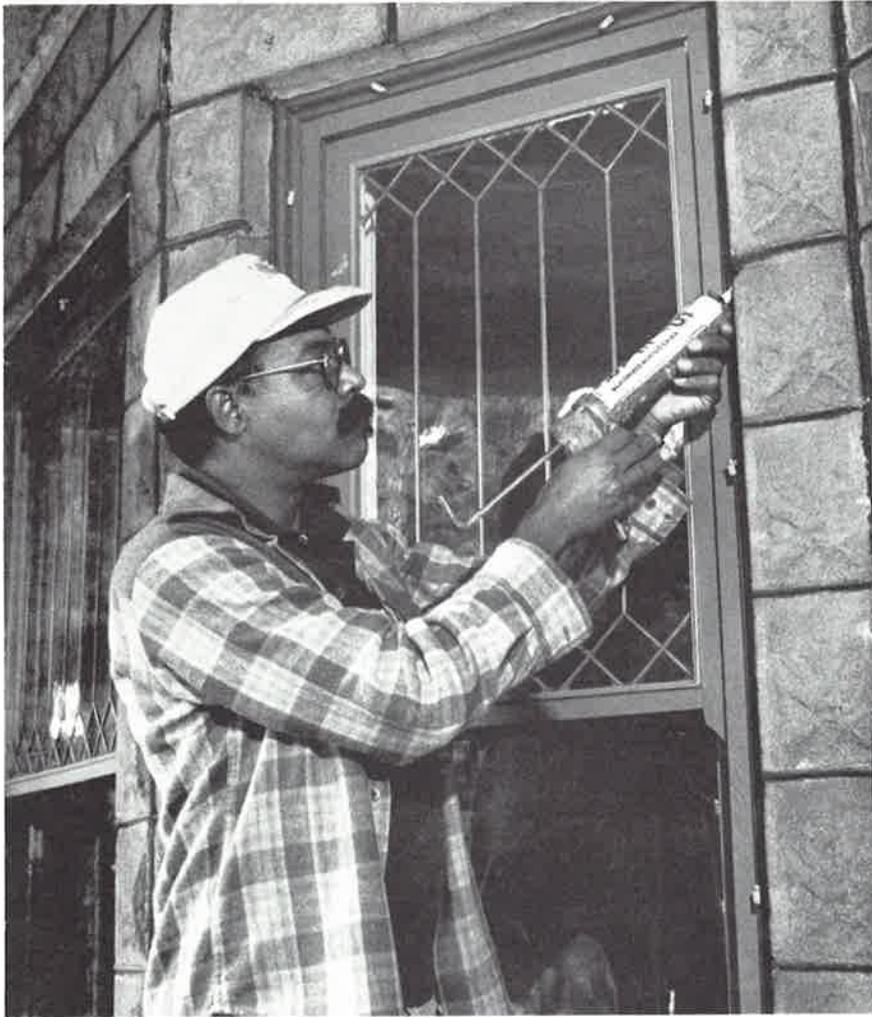
- 559 low income and mentally or physically disabled youth received employment and training services.
- 350 of these youth were placed into subsidized employment.
- 120 of these youth were placed into unsubsidized employment.

## **YOUTH EMPLOYMENT PROGRAM (YEAR ROUND)**

The Year Round Program provided low income and physically or mentally disabled youth from Washington County with assessment, pre-employment experience, try-out employment, and on-the-job training as well as follow-up, evaluation and support services. These services help youth develop a positive attitude toward work, along with providing the education and training required to become employable.

### **Accomplishments:**

- 259 youth received Employment & Training services.
- 210 youth were placed in subsidized employment.
- 135 youth were placed in unsubsidized employment.



*"This is rewarding work. Every day I work on weatherizing the homes of elderly and low income families, I am reminded of the benefits of this service. People will be warmer and more comfortable, they will spend less on fuel bills and be able to afford the food and clothing they need."*

*Weatherization program employee*

# *energy program*

**M**ore than 12,000 low income people in Washington County must choose between going hungry and being cold. A woman with two small children describes her plight:

*"The price of oil is so high that it is a choice between a little heat — not enough to keep us warm — and no food. Not good food, but enough to keep us going. Some nights it is so cold I don't know if we can last till morning. But I do know we can't stay alive without food and heat. So I tell my sons we really have no choice and we have to try it this way and not complain and blame each other and make it worse. So, we eat very little, dress very warm and stay near the stove. We do the best we can . . . we pray."*

The Energy Program confronts the "heat or eat" problem through three projects which increase access to more affordable energy: Energy Assistance, Weatherization and Energy Access. Lower fuel costs, which result from our assistance and training, allow low income people to acquire other basic necessities of life.

## **ENERGY ACCESS**

The Energy Access Program provides economically disadvantaged people with the opportunity to acquire the skills, knowledge and resources needed to impact the rising cost of energy. Participants are trained in workshops to conserve energy both through self-help weatherization measures and through other energy conservation techniques, all of them "no-cost" or "low-cost." In addition, participants are made aware of utility consumer rights and related energy policies and issues. Overall, they are giving the opportunity to take a much more active role in controlling the factors that affect their energy costs.

### **Accomplishments:**

- Presented 17 Energy Access Workshops with 116 people in attendance.
- 88 households weatherized by workshop participants.
- Produced a video of an Energy Access Workshop.
- Organized to give testimony on the Oregon Telephone Assistance Program.

## **WEATHERIZATION**

Through consumer education and application of materials to prevent heat loss, the Weatherization Program contributes significantly to the overall goal of lowering fuel costs of low income people in Washington County. Materials are installed in order of priority based on cost effectiveness, and may include one or all of the following measures:

1. General Heat Waste (infiltration)
2. Attic Insulation
3. Wall Insulation
4. Floor Insulation
5. Storm Windows

Funding for the Program comes from a variety of resources, including State grants, county reimbursements and utility rebates.

### **Accomplishments:**

- 120 households weatherized
- 120 households received energy conservation information, in-depth audits and follow-up instructions.
- Program was expanded to include a home repair component for rural homeowners which complimented weatherization efforts.

## **ENERGY ASSISTANCE**

Funded primarily through a block grant to the State of Oregon, the Low-Income Energy Assistance Program (LIEAP) provides eligible clients with assistance in meeting their wintertime heating needs through a variety of methods. In addition to direct assistance with fuel costs, emergency help is available to those most in need. Also, information is offered on utility policies and consumer rights, energy conservation, weatherization, self-help weatherization and the Wood Co-op. Information is made available in Spanish, Laotian, Cambodian and Vietnamese.

### **Accomplishments:**

- 3,315 households received \$629,974 in regular LIEAP allocations.
- 305 households received \$24,009 in special LIEAP allocations.
- 160 households received \$20,906 in crisis LIEAP allocations.
- 193 households received \$14,823 in FEMA allocations.
- 156 households received \$13,420 in GAP (Gas Assistance Program) allocations.
- 15 households received \$1,093 in Mobil Oil allocations.
- A total of 4,144 households, or 10,360 low income individuals were served by this program.



*"When I lost my job in Spokane, I heard there were construction jobs in this area. When we arrived we were penniless, sleeping in the car. Then I got sick and we really needed help. The WCCAO shelter home gave us a roof over our heads. The staff put us in touch with the community resources that have helped us along the road to employment and permanent housing."*

*Family served by shelter home*

# *emergency services*

**T**emporary housing as well as emergency assistance and food is provided to homeless individuals and families.

Counselors provide guidance in goal setting and problem solving as well as assistance in locating permanent housing and employment.

## **Accomplishments:**

- 363 families, representing 647 individuals, were provided emergency housing at the WCCAO family shelter for a total number of 4,500 bed days.
- 39 families, representing 69 individuals who could not be housed at the Shelter were provided emergency housing at local hotels through use of FEMA funds, for a total number of 483 bed days.
- \$5,289 was given in emergency loan to 296 homeless families representing 620 individuals.
- 321 emergency food boxes were distributed to 637 homeless individuals.

## **HOUSING RELATED SERVICES**

Housing Counselors provided low and moderate Washington County residents with information, advice, advocacy and referral to area housing resources. Housing locator services as well as direct rent and utility assistance using federal rent and utility assistance funds (FEMA) was also provided.

### **Accomplishments:**

- \$28,072 in Federal Emergency Rental and Mortgage Assistance funds was provided to 162 families, representing 493 individuals, to prevent evictions.
- \$2,073 in FEMA utility assistance was provided to 25 families, representing 75 individuals, to prevent utility shut-offs.
- 1,320 families, representing 4,053 individuals received assistance with housing related problems.

## **EMERGENCY PARALEGAL ASSISTANCE**

Paralegal staff provide technical assistance, advice, and representation for people who are having difficulties understanding, interpreting, or receiving assistance through Food Stamps, Welfare and Social Security Programs.

### **Accomplishments:**

- 684 families, representing 1,820 individuals, were given paralegal assistance with problems related to Welfare, Food Stamps and/or Social Security.
- 118 families, representing 382 individuals, were given legal representation.
- 9 formal hearings were held, with 9 favorable decisions.
- The Paralegal service was transferred from WCCAO to Oregon Legal Services to provide greater legal support to the paralegal staff.

## **SUBCONTRACTED HOUSING SERVICES**

WCCAO serves as the contract agency to coordinate and increase housing-related services to the low and moderate income residents of Washington County. State homeless monies are provided to WCCAO to fund three separate homeless efforts: WCCAO Family Emergency Shelter, Shelter/Domestic Violence Resource Center, and Homestreet. Washington County Community Development Block Grant monies are provided to WCCAO to fund four different housing services programs: Shared Housing, Tri-County Independent Living, Washington County Mental Health, and Oregon Legal Services.

### **Accomplishments:**

- Homestreet provided 13 chronically mentally ill individuals with 153 nights of emergency shelter.
- Shelter/Domestic Violence Resource Center provided 1,327 nights of emergency shelter to victims of domestic violence.
- Shared Housing provided 187 individuals homesharing matching services resulting in 57.5 months of homesharing.
- Oregon Legal Services provided tenant advocate services to 960 individuals.
- Washington County Mental Health identified 10 additional units available to the chronically mentally ill and mentally disabled, provided housing counseling to 27 individuals and assisted 38 individuals with landlord tenant problems.
- Tri-County Independent Living provided housing locator services to 27 physically disabled individuals, made 135 housing referrals, identified 757 adaptable/accessible housing units.



*"WCCAO would not exist without volunteers. They are our most important commodity and we rely on them to provide needed services to our community. Each volunteer is unique and makes a difference."*

*Volunteer center director*

**T**he Washington County Volunteer Center provides warehouse and office space as well as overall coordination to a variety of WCCAO volunteer and self-help programs. It is the home of the Tualatin Valley Food Center (TVFC), Christmas Clearing Bureau, Wood Co-Op, Retired Senior Volunteer Program (RSVP) and VISTA.

A Volunteer Center Advisory Board helps support the programs by fund raising, managing building upkeep and maintenance, and through development of a capital fund campaign to complete the Center's second floor.

#### **Accomplishments:**

- 173 volunteers provided 2,785 hours of service to the center.
- 10 Job Training Partnership Act (JTPA) youth employees, JTPA senior employees and Green Thumb placements provided 4,743 hours of service, while receiving valuable job training.
- \$5,039 of in-kind goods were donated by the community to the Center programs.
- The Center received the Oregon Human Development Corporation Community Organization Award.
- The Center received the City of Beaverton Americanism Award.
- \$5,150.34 was raised to support Center programs.

#### **RETIRED SENIOR VOLUNTEER PROGRAM**

The purpose of Retired Senior Volunteer Program (RSVP) is to offer significant volunteer opportunities which enable persons 60 and over to contribute their skills and knowledge to community service organizations in Washington County. RSVP provides an orientation and recognition function as well as providing mileage reimbursement and a special insurance plan to volunteers.

#### **Accomplishments:**

- 310 retired people age 60 and older participated in the program.
- Through RSVP, 43,950 volunteer hours were donated to non-profit and public organizations in Washington County, valued at \$147,232.
- \$19,128 worth of goods and services were donated to support RSVP.
- 28 new volunteer stations were enrolled with the program, bringing the total stations to 65.

#### **WASHINGTON COUNTY WOOD COOP**

Through the Wood Co-op, volunteer members cut and haul donated firewood to qualified seniors and handicapped people living in Washington County who primarily heat with wood. Wood Co-op members donate their time, labor and vehicles and are allowed to keep one cord of wood for every cord they deliver to a person in need.

#### **Accomplishments:**

- 401 cords of wood were donated to the project and cut and hauled by volunteers.
- 13,950 volunteer hours were donated.
- 168 households were served by the program with 104 of these representing elderly and disabled households. A total of 364 needy persons were served.

This program became independent of WCCAO as of July 1, 1986.

#### **TUALATIN VALLEY FOOD CENTER**

Tualatin Valley Food Center (TVFC) is a county-wide food distribution network that coordinates the solicitation, storage and distribution of donated food to forty-five member agencies throughout Washington County.

#### **Accomplishments:**

- Added five programs to our network of agencies, bringing the number of member agencies to 46.
- Distributed over a million pounds of food (1,437,729), 838,204 pounds in USDA commodities and 599,525 pounds in donated surplus foods.
- Through member emergency food box programs, food was distributed to 18,080 households, representing 57,488 hungry individuals.
- 32,515 eligible low-income households were served through bi-monthly mass distribution of USDA food.
- The Washington County Christmas Clearing Bureau, a TVFC project, organized the delivery of 2,281 food and gift baskets to 7,794 needy individuals at Christmas.
- 7,942 volunteer hours were donated to program operations, including: Bi-Monthly distribution of USDA food to the public; Home delivery for handicapped or homebound; Clerical Support; Fundraising; Advisory Board functions; Special Events (canned food drives); Drivers; Warehouse operations; weekly distribution to member agencies; Recordkeeping; Christmas Clearing Bureau.

## **VISTA (Volunteers in Service to America)**

VISTA is a federally funded program, administered by WCCAO, whose purpose is to place full-time volunteers on community projects addressing the needs of low-income people.

Although each project's goals differ, VISTAS generally provide the start-up, research and organization assistance needed to establish a project. Most importantly, VISTAS create community awareness of issues and promote local grassroots involvement and development of projects which respond to local human service needs.

In 1985-86, VISTA volunteers worked on the following projects:

- Washington County Wood CoOp, which coordinates volunteers who cut donated wood and distribute it to low-income elderly and disabled people for their heating needs.
- Washington County Volunteer Center Economic Development, involved developing a fundraising plan and activities for programs housed at the Volunteer Center.
- Self-Help Weatherization, which trains low income families in weatherization techniques and provides the materials needed to weatherize their own homes.
- Community Housing Resources Board, which promotes better and increased housing opportunities for low income families.
- Housing Services of Oregon, which is developing an independent living skills program for homeless youth.
- Foster Parents United, which is a support group for foster children and their foster parents.
- Washington County Community Print Project, which will train seniors and handicapped people in the print trade and which will focus its projects into non-profit agencies.
- Energy Access, which promotes community awareness of and education about energy-related issues affecting low income people.
- Arts and Crafts CoOp, which is helping low-income artisans organize a co-op to market their goods.

# WCCAO gives thanks

## ACKNOWLEDGEMENTS

*"We make a living by what we get  
but we make a life by what we give."  
— Winston Churchill*

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