

OUR PROMISE

Community Action changes people's lives, embodies the spirit of hope, improves communities and makes America a better place to live. We care about the entire community and are dedicated to helping individuals help themselves and each other.

OUR VISION

Washington County's residents are strong, resilient, involved in the community, and live with dignity and security.

OUR MISSION

In partnership with the community, Community Action assists low-income people to achieve self-determination.

OUR CORE COMPETENCIES

Community Action ...

... has a genuine concern and knowledge regarding issues of poverty and economic stability.

... is a community leader in the area of early childhood development and family support.

... is recognized, respected and works collaboratively with all sectors of the community.

... is a catalyst in community efforts to address issues of homelessness and housing stability.

COMMUNITY ACTION

Dear Friends:



As we are all painfully aware, the past year has been one of enormous challenge for families, businesses and communities throughout Washington County. An unprecedented recession eliminated thousands of jobs from the local economy, created an unstable housing and credit market, and caused more people to experience financial instability than at any time in recent memory. Simultaneously, health and social service funding cuts challenged nonprofit organizations to sustain essential safety net services at a time of unparalleled need. As we positioned Community Action to face these challenges head-on and respond to increased need, we realized that our mission and services had become more relevant than at any time in our 45 year history. We also began to see unexpected signs of hope coming from the recession as so many individuals and organizations stepped forward to help those in greater need. Their empathy for the plight of those devastated by job loss and other challenges brought on by this difficult economy has been an inspiration, reminding us that

our community truly cares. Our annual report for 2008-2009 provides a snapshot of some of our successes and spotlights the many partners and investors who make our work possible.

First and foremost, it is important to know that many families impacted by the causes and conditions of poverty have been helped by Community Action. While our resources weren't adequate to meet all needs, between July 1, 2008 and June 30, 2009 Community Action was able to respond to 32,824 requests for assistance. This represents a 20% increase over the previous year. In particular, job layoffs and record-breaking severe winter weather made it necessary for many more families to turn to Community Action for energy and emergency rent assistance. With the support of the community, we were able to increase the number of households receiving energy assistance by 28% and the number of families receiving emergency rent assistance by 53%. This was due in large part to a special initiative launched by our local United Way. The Community Relief Fund raised an additional \$50,000 for our agency to provide emergency assistance during last fiscal year. The fund has continued to generate donations allowing us to help prevent evictions for more families in fiscal year 2009-2010. We are deeply grateful to the leadership of United Way of the Columbia-Willamette for stepping forward to play such a critical role in helping to stabilize families during a time of crisis.

To ease the economic impact of the recession on families, Community Action was selected as a key partner in the delivery of support services when the federal government passed the American Recovery and Reinvestment Act (ARRA). An estimated 2,206 Washington County families will receive services to help with housing, employment, energy costs, health, education, and emergency basic needs. In the process, we will create and support about 35 direct jobs. As our Weatherization Program improves the energy efficiency, safety and comfort of 600 low-income homes, our ARRA funded services will also generate tremendous economic benefits. We will stimulate 38 additional indirect jobs and \$3.87 million in additional spending on local goods and services. Energy savings of \$1.498 million will be realized from our energy conservation measures. Because Community Action's Weatherization Program utilizes local contractors to deliver many of the improvements, we are helping to preserve and build local businesses. We are proud to play such an important role in the overall economic health of our community. As the year progresses, we look forward to reporting out in more detail the social and economic impact of our organization's work and our ARRA funding in particular.

In the meantime, we hope that you find the information contained in the 2008-2009 Annual Report to be useful and we welcome your feedback. We also hope this report helps to demonstrate our impact as we work together to help low-income families achieve economic security and realize their true potential. Thank you for your support and encouragement throughout the year.

Sincerely,

Jewalym New

Jerralynn Ness Executive Director

Kevin ferre

Kevin Aguirre 2008-2009 Board Chair

KEEPING FAMILIES SAFE & WARM 2008-2009 WEATHERIZATION INVESTMENT: \$1,962,409



The Weatherization program has a strong focus on self-sufficiency by improving the safety and energy efficiency of homes and helping families realize financial savings through reduced energy costs.

1,025 families have lower fuel costs and warmer homes because Community Action provided weatherization services.

For many families seeking emergency assistance, the need is situational and short-term. With appropriate immediate assistance, families can bridge the gap that threatens their stability and quickly return to self-sufficiency.



Community Action prevented 730 families from being evicted from their homes.

> HELPING PEOPLE STAY IN THEIR HOMES 2008-2009 Energy & Emergency Rent Investment: \$4,523,215

PREPARING CHILDREN FOR EDUCATIONAL SUCCESS 2008-2009 Head Start Investment: \$8,013,901

By supporting the academic, social and emotional growth of low-income children, students become better equipped for success in school and life.



951 Head Start students became better prepared for kindergarten in Washington County Schools.



Reliable, quality child care reduces parent absenteeism in the workplace while alleviating the drain on budgets for low-wage workers. Child Care Resource & Referral also offers business development support and training for independent child care businesses.

1,898 child care providers received 15,184 hours of training in Early Childhood Education.

CONNECTING FAMILIES WITH QUALITY CHILD CARE 2008-2009 Child Care Resource & Referral Investment: \$548,139

PROMOTING HOUSING STABILITY & SHELTERING FAMILIES IN TIMES OF CRISIS 2008-2009 HOUSING & HOMELESS SERVICES INVESTMENT: \$1,218,262



The combination of financial support, social services access and personal guidance helps families break the cycle of homelessness to achieve housing security and emerge prepared to move forward to greater economic security.

181 homeless children and parents were given a chance to get back on their feet by staying at Community Action's family shelter home while receiving a range of services to help them achieve housing stability.

For many families, achieving self-sufficiency is simply a matter of finding the right help at the right time. Community Action helps families navigate the social service system and connect with appropriate services. Case managers can assist in eliminating barriers and identify long-term solutions to support economic stability.



By dialing 211, 16,837 callers were connected with vital health & social services because of Community Action's comprehensive database of Washington County resources.

SETTING FAMILIES ON PATHS TO SUCCESS 2008-2009 Information & Referral Investment: \$210,926

HELPING WOMEN HAVE HEALTHY BABIES & STRENGTHENING PARENTING SKILLS 2008-2009 OPENING DOORS INVESTMENT: \$607,604

Mothers experiencing risk factors such as mental health, addiction, domestic violence or teen pregnancy benefit significantly from case management in overcoming barriers to a healthy birth and successful parenting.



84 at-risk pregnant women received comprehensive services to enable healthy births and positive parental guidance.



"Too often we under-estimate the power of a touch, a smíle, a kínd word, a listening ear or the smallest act of caring, all of which have the potential to turn a lífe around." -Dr. Feliece Buscaglia

1,284 volunteers provided 12,483 hours of their time to help Community Action achieve its mission.

COMMUNITY INVOLVEMENT MAKES US WHO WE ARE 2008-2009 VOLUNTEER TIME VALUE: \$106,106

THANK YOU TO THE FOLLOWING INDIVIDUALS, BUSINESSES, FOUNDATIONS & ORGANIZATIONS FOR MAKING A FINANCIAL CONTRIBUTION OR IN-KIND DONATION TO COMMUNITY ACTION BETWEEN JULY 1, 2008 AND JUNE 30, 2009.

\$25,000 or more 211info Anonymous Community Partners for Affordable Housing, Inc. Intel

Kaiser Permanente Legacy Health System Neighborhood Partnership Fund Northwest Health Foundation Portland Community College Portland General Electric Providence Health & Services The Oregon Community Foundation/ John & Betty Gray Early Childhood Initiative The Sunshine Lady Foundation United Way of the Columbia-Willamette Women's Independence Scholarship

Program, Inc.

\$10,000 - \$24,999

CARE Oregon Cascade TEK March of Dimes Foundation Bob & Vi Metzler NW Children's Outreach St Vincent de Paul/ St Anthony's Forest Grove The Oregon Community Foundation/ Joseph E. Weston Public Foundation Tuality Healthcare/Tuality Health Alliance

\$5,000 - \$9,999 Beaverton Christian Church Women's Ministry Davis Wright Tremaine LLP Jim & Nancy Johnson New Seasons Market Nike, Inc. O'Donnell Clark & Crew LLP Oregon Heat

\$2,500 ~ \$4,999 Beran Vineyards Tom & Joene Brian Columbia Community Bank Roger Gahlsdorf Insurance-Benefit Specialist Henningsen Cold Storage Co. Hollione Foundation JD Fulwiler & Co. Juan Young Trust Marshall A. Millier O. L. Moore Foundation Dick & Karen Schouten Weiss Fund of The Oregon Community Foundation The Standard Unitarian Universalist Community Church of Washington County

\$1,000 - \$2,499

7 Eleven

Alpha Upsilon Paul & Gail Boyle Evelyn Brzezinski Capital Pacific Bank Ronald & Shannon Carskadon Cedar Hills United Church of Christ Robert & Susan Coussens Evergreen Christian Center Harriet Federici **Richard & Peggy Forcier** Peggy Fowler Scott & Rebecca Gardner Gladys G. Hare Charitable Trust Laura Good Sue Graves & J. Steven Sanders Mark Hackett & Carol Bernick Dan Harper John & Marilyn Harrison Highland Park Middle School Herb & Cindy Hirst Lillie Holden IAFF Local 1660 Charitable Gift Fund Kaiser Permanente Employees Roy & Francesca Kim Ann Laird





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\$100-\$249

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4-H Wagon Train

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Community Action Organization

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January 2008

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THANK YOU TO THE MANY DONORS WHO MADE CONTRIBUTIONS UP TO \$100. YOUR SUPPORT IS DEEPLY APPRECIATED.

ADD YOUR NAME OR ORGANIZATION TO THIS LIST BY MAKING A DONATION TO COMMUNITY ACTION.

TO LEARN MORE, CONTACT THE RESOURCE DEVELOPMENT DEPARTMENT AT 503 693-3230 OR VISIT WWW.COMMUNITYACTION4U.ORG HONOR ROLL LIST OF PARTNERS

THANK YOU TO THE FOLLOWING ORGANIZATIONS AND AGENCIES THAT

WORKED IN COLLABORATION WITH COMMUNITY ACTION BETWEEN JULY 1, 2008 AND JUNE 30, 2009 TO ASSIST LOW-INCOME FAMILIES AND ADDRESS ISSUES OF POVERTY IN WASHINGTON COUNTY.

> Foster Grandparents Program -**Metropolitan Family Services** Gaston School District Good Neighbor Center Hands On Greater Portland 'Hillsboro Chamber of Commerce Tillsboro Community Foundation Hillsboro Elks Hillsboro Family Resource Center Hillsboro Presbyterian Church Hillsboro Public Library Hillsboro School District

Hillsboro Vision Implementation Committee Holy Trinity Catholic Church HomePlate -HopeSpring Immigrant & Refugee Community Organization Intel Corporation Interfaith Committee on Homelessness -Jeurneys of the Heart Adoption Services -Kaiser Permanente Kiwanis Club of Beaverton KUIK Radio Latter Day Saints Learning Enrichment Center 🔽 Legacy Health System LifeWorks Northwest Linfield College Lions Club Loaves & Fishes 🜪 Lutheran Community Services NW March of Dimes Morrison Child and Family Services Mt. Olive Lutheran Church Murray Hills Christian Church -Neighborhood Partnership Funds New Parent Network New Seasons Market Nike, Inc. -Northwest Children's Outreach Serthwest Health Foundation +Northwest Regional Education Service District NW Natural Open Door Counseling Oregon Child Care Division Oregon Child Care Resource & Referral Network C -Oregon Child Development Coalition Oregon Community Foundation -Oregon Department of Education Oregon Department of Corrections Exegon Department of Employment Oregon Department of Energy

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Domestic Violence Resource Center

211info

Bienestar

CASH

Calvary Lutheran

-CARE Oregon Care to Share

Children's Institute

City of Banks

Gity of Beaverton

City of Cornelius

Eity of Hillsboro

City of Tigard

City of Tualatin

City of Forest Grove City of Gaston

City of North Plains

Asian Health & Services Center

Beaverton School District

Beaverton Chamber of Commerce

Beaverton Family Resource Center Beaverton Office of Disability Services

Beaverton United Methodist Church

Boys and Girls Aid Society of Oregon

Cedar Hills United Church of Christ

Christ the King Lutheran Church

Clackamas County Social Service Division

Community Partners for Affordable Housing

Coffee Creek Correctional Facility

Gornelius Chamber of Commerce

-Eorest Grove Chamber of Commerce

Forest Grove Family Resource Center

>Disability Services of Oregon

Evergreen Christian Center

Forest Grove School District

-Essential Health Clinic

First Christian Church

Family Bridge

Bonneville Power Administration



List of Community Partners (continued) Oregon Department of Human Services Oregon Department of Education -Acception Food Bank **Oregon Health Department Oregon Health Sciences University** -Oregon Housing & Community Services Oregon Human Development Corp. Oregon Korean Community Center -Oregon Law Center OSU Extension Service Pacific Continental Bank Pacific University -Portland Community College Portland General Electric Portland State University Providence St. Vincent Hospital Providence St. Vincent Prenatal Clinic Rebuilding Together - Washington Co. Regence BlueCross/BlueShield of Oregon Salvation Army Senior Centers Seventh Day Adventist Somali Oregon Family Education Center Sonrise Church St. Matthew's Catholic Church St. Vincent de Paul/St. Anthony's Forest Grove St. Vincent de Paul/St. Anthony's Tigard -Stash Tea Sunset Covenant Sunset Presbyterian Church Sunshine Lady Foundation Tigard Chamber of Commerce Tigard Church of God **Tigard Community Friends Church Tigard United Methodist Women** Tigard-Tualatin Family Resource Center Tigard-Tualatin School District Trinity Evangelical Church -Tualatin Chamber of Commerce Tualatin Valley Fire & Rescue Tuality Health Care/Tuality Health Alliance U.S. Dept. of Housing & Urban Development Unitarian Universalist



United Church of Christ United Methodist Aloha United Methodist Forest Grove United Methodist Hillsboro United Methodist Women **Unlimited Choices** Village Baptist Church When the second seco Mision Action Network Visitation Altar Society & Visitation Church Washington County Washington County Bilingual Chapter of Oregon Association for the Education of Young Children Washington County Commission on Children & Families Washington County Community Corrections Washington County Cooperative Library Systems Washington County Department of Community Health Nursing Washington County Department of Housing Services Washington County Disability, Aging and Veteran Services Washington County Healthy Start Washington County Office of Community Development Washington County Shelter Network Westco Emergency Fund Westside United Methodist Church Wilsonville Public Library Women's Healthcare Associates of Tualatin Workforce Alliance Worksource Portland-Metro

Serving All Communities in Washington County

BANKS 290 famílies served	NORTH PLAINS 150 famílies served
BEAVERTON 13,487 families served	SHERWOOD 625 families served
CORNELIUS 1,219 families served	TIGARD 4,298 families served
FOREST GROVE 1,633 families served	TUALATIN 1,620 families served
GASTON 127 families served	PORTLAND 2,415 families served
HILLSBORO 6,696 families served	OTHER 196 famílies served





\$8,013,901	40.4%
CHILD CARE RESOURCE & REFERRAL \$548,139	2.8%
PRENATAL & PARENTING SUPPORT \$607,604	3.1%
Housing & Homeless Services \$1,218,262	6.1%
EMERGENCY ENERGY & RENT ASSISTA \$4,523,215	22.8%
Weatherization \$1,962,409	9.9%
INFORMATION & REFERRAL \$210,926	1.1%
Administrative Fees \$1,920,501	9.7%
Resource Development \$340,207	1.7%
Отнег \$499,835	2.5%
TOTAL EXPENSE BUDGET \$19.844.999	100%

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