WASHINGTON COUNTY COMMUNIT

Winter, 1988-89

Lorraine Heller -- Making a difference with Head Start kids for twenty years

1968 - The "War on Poverty" getting into full swing. Where were you at that time? What were your career plans? Can you look back now and say that

what you've been doing for the last twenty years has made a difference in the world? An ex-WCCAO employee, Lorraine Heller, can answer "yes" to that

last question.

Where was Lorraine Heller in 1968? She started to work as a Head Start teacher in a center on the East side of Washington County, in Metzger to be precise. A year earlier, Lorraine and a group of volunteers had decided that their community needed what the Head Start Program had to offer, so they began using the church school rooms of the West Hills Unitarian Fellowship,

with their first students recruited door-to-door by the volunteers. The school ran two days a week. Eventually, the Head Start Program approached the volunteers to make the Metzger site an official Head Start Center, which

it became in 1968.

What were Lorraine's career plans at that time? To survive. With five children to support, Lorraine and her husband decided that two incomes were necessary, so with no actual experience as a teacher, Lorraine accepted the challenge to become one. Twenty years later-1988-Lorraine retired from Head Start and WCCAO lost a very dedicated employee. But could she stay away? Not entirely. More on that later.

You may be wondering now, as I was when I interviewed Lorraine, why

she would stay with Head Start all those army is considered a "lifer". A Head

years. After all, twenty years in the Start "Lifer", Lorraine responds that,

"It was the contact with the parents. We didn't just teach the kids. We involved the parents as much as possible. It was a wholistic approach, unlike the public schools. I thought

at one time of teaching in the public schools. I had gotten my teaching certificate finally, but I couldn't bring myself to leave Head Start.

In Head Start I could do what I really wanted and there were good opportunities for growth. I got training in a lot of areas, like play therapy and parenting. Also, the Head Start staff were great. They were always supportive towards each other and the parents. The staff was able to keep the program flexible, able to change with the changing needs of the families by (continued on page 7)

Woodell chairs 1989 Mardi Gras Ball

WCCAO is proud and honored to have Robert L. Woodell serve as Hon-

orary Chair of the 1989 Mardi Gras Ball, to be held Saturday, February 4 at The Greenwood Inn.

Mr. Woodell is a graduate of the University of Oregon. He is a former President of Nike, Inc., having served that company in various positions from 1968-1986. On January 1, 1988, Bob became the Executive Director of the Port of Portland. In this capacity he is respon-



Robert L. Woodell

sible for the overall management of 5 marine terminals, three airports, a major

> ship repair yard, and three industrial parks. It is estimated that the Port's activities contribute about \$6 million a day to this region's economy, and account for one out of eight jobs in the Portland metropolitan area.

Bob lives with his family in Washington County. Both he and his wife, Mary Anne, are very involved in community service activi-

(continued on page 2)



Board Chair's Message

Strong partnerships the key to an even stronger WCCAO in '89

In my three years as a member of the Board of Directors, my appreciation for the vital role WCCAO plays in Washington County has increased tremendously. As a leader in identifying the needs of the low-income people, educating members of the community about those needs, advocating with funding sources and other governmental and social service agencies, and in providing direct services, WCCAO has fulfilled its responsibilities far beyond any expectations I had when first joining the Board.

I have come to learn that WCCAO serves more low-income people than any single state or county agency, has a clearer picture of the needs of our low-income citizens, and is often able to respond to changing needs more quickly and effectively. Through the efforts of its dedicated staff, WCCAO is an organization that truly makes a difference in the lives of the people of the community.

I am also highly impressed by the quality and dedication of the WCCAO Board of Directors. The Board members represent a cross section of our community, each sharing a common goal of contributing his or her skills to helping WCCAO achieve its mission. We are very fortunate to include in our membership representatives of low-income people, members of the private sector, and elected officials. The Board members all volunteer their time, and serve on various subcommittees that oversee personnel, planning, finance, public relations, and fund raising.

As the newly elected President of the Board, I hope to see the Board accomplish the following goals in 1989:

 Increase community awareness of WCCAO, its programs, and the problems and needs of the people we serve;

Stabilize WCCAO's funding base by increasing private contributions;

3. Make increased use of the unique talents of Board members to enhance WCCAO's programs;

4. Provide training to Board members to enhance their understanding of the roles, responsibilities, and lines of authority between Board members and staff; and finally, (cont'd. next column,

Woodell/1989 Mardi Gras Ball (cont'd.)

ties. As an example, Bob devotes many hours in support of the Spinal Cord Association by serving as the President of their Board. Mary Anne, among other activities, serves as a volunteer with the Christmas Clearing Bureau, which is coordinated by WCCAO's Tualatin Valley Food Center.

WCCAO is indeed fortunate to have the influence and expertise of such a distinguished individual to promote our efforts. Thanks, Bob, to you and Mary Anne for your interest and commitment to WCCAO. We couldn't do it

without you!

Preparations for the 1989 Mardi Gras Ball continue under the leadership of steering committee co-chairs Nancy Wilcox and Lynda Tatum. The event is a costume ball featuring Cajun cuisine, silent and oral auctions, and dancing to the music of the Woody Hite Big Band. Tickets are \$25 per person with all proceeds to benefit WCCAO and its programs.

To reserve your tickets for Mardi Gras Ball 1989, please fill out the order form on the last page of this newsletter. Make reservations early!

 Increase interaction between Board and WCCAO staff members in planning, implementing, and evaluating WCCAO's programs and options.

Through a strong partnership between Board, staff, and community, WCCAO can continue to fulfill its crucial role in serving Washington County's low-income citizens.

ACTION NEWS is the quarterly newsletter of the Washington County Community Action Organization (WCCAO), published by the WCCAO Administration, 245 SE Second, Hillsboro, OR 97123. ACTION NEWS is coordinated by WCCAO staff member Pam Brousseau and is edited and designed by volunteer Stephen W. Smith. (Please inform WCCAO of any address corrections.)

The Washington County Community Action Organization (WCCAO is a private, non-profit corporation providing a wide variety of services to the needy in Washington County, Oregon. Information on WCCAO programs is available from the following individuals:

WCCAO Administration (Jerralynn Ness, Executive Director)	648-6646
Client Services Dept Intake, Information & Referral	648-0829
Cheryl Hilbert, Director	648-6646
Heating Assistance (December - March)	640-8951
Neighborshare (Tigard, Tualatin, Sherwood)	639-0495
Children and Youth Department (Cathy Wise, Director)	648-6646
Housing & Energy Conservation Dept. (Leon Laptock, Director)	642-3236
Hunger & Nutrition Dept. (Val Donley, Director)	642-3236
Resource Development Dept. (Pam Brousseau, Director)	648-6646
"Play It Again" Thrift Store	644-8956
Retired Senior Volunteer Program	648-6646



Executive Director's Message Jerralynn Ness

WCCAO reorganization will improve services to the poor

As a result of last year's community needs assessment and strategic planning process, WCCAO determined that it could improve its services to the economically disadvantaged in Washington County by making a number of changes. The corner stone of these changes has been the creation of what we call a "single entry" service delivery system. Our clients can now make one contact with WCCAO and fill out one application for all of the services that we have to offer. Our central service office is now at 245 S.E. 2nd, Hillsboro and our phone number is 648-0829. Clients needing heating assistance, however, should call 640-8951 for an appointment. We also have a satellite office in Tigard called "Neighborshare" to provide the same range of services to the South County residents. That number is 639-0495. The services that can be obtained by calling WCCAO include:

*Weatherization

*Self-Help Weatherization

*Fair Housing Information

*Heating Assistance

*Head Start

*Emergency Shelter for Families and Farmworkers

*Information & Referral on all Emergency Basic needs

*Transportation

*Christmas Baskets

*Brown Bag Program

*Rent Assistance

*Parenting Classes

WCCAO staff will work with individuals and families in a manner that promotes self-esteem, dignity and self-sufficiency. For families who are enrolled at our Shelter Home or in Head Start, intensive case management support will be provided to assure that self-sufficiency is achieved.

In addition, WCCAO will play a leadership role in the community to find collaborative solutions to some of the problems of poverty and barriers for moving out of poverty. Specifically, WCCAO will initiate efforts to increase both affordable housing and child care options. We will continue to operate the Tualatin Valley Food Center, which coordinates the solicitation, storage and distribution of surplus food to the hungry through 55 member organizations. Due to the reduction of USDA surplus foods, WCCAO will increase its efforts to obtain more donations of food.

WCCAO has established parenting classes to increase the skills of low income parents and decrease the incidence of child neglect and abuse. It is our hope that this will evolve into a family resource center that provides a wide range of tools needed by low income families to achieve self-sufficiency. We will also be establishing a children's program for the numerous homeless children who stay in our family shelter.

In order to maintain viable services to the community, WCCAO must be financially stable and not dependant upon any single funding source. We have established a Resource Development Department to increase donations of goods, cash and volunteer time from the community. We will continue to operate the Retired Senior Volunteer Program and recently opened up a Thrift Store in Beaverton to generate an income. We will continue our annual Mardi Gras Ball, direct mail appeals and newsletters.

In addition, we will establish a Speaker's Bureau and new initiatives to bring in support. We hope that you will let us know of ideas you have to help us make Washington County a better place for all to live and work.



Meet WCCAO's Program Directors: From left to right, Pam Brousseau, Resource Development; Cathy Wise, Children & Youth; Val Donley, Hunger & Nutrition; Leon Laptook, Housing & Energy Conservation; and not pictured, Holly Freeman, Comptroller; and Cheryl Hilbert, Client Services.

WCCAO's 1987-88 Annual Report recounts assistance to thousands

"We make a living by what we get but we make a life by what we give."

-Winston Churchill

So ends the 1987-88 WCCAO Annual Report, outlining accomplishments in the agency's Service areas, which include:

WCCAO'S Emergency Shelter Home, Housing Services, Emergency Services, Retired Senior Volunteer Program (RSVP), Transportation, Medical Supplies Lending Program, VISTA, Weatherization, Energy Assistance, Tualatin Valley Food Center (TVFC), Christmas Clearing Bureau, Head Start and Operation Brown Bag.

"WCCAO addresses both the symptoms and the causes of poverty to help disadvantaged people cope with its effects and break out of its cycle," explained Jerralynn Ness, Executive Director. "We do this by providing basic human services to prevent destitution, while promoting independence

and self-sufficiency."

WCCAO'S Emergency Family Shelter provided housing and support services for 470 homeless people. An additional 303 homeless people were provided housing at other locations through our efforts, but we could not provide for another 937 homeless people and had to refer them to other shelter options.

Through the Housing Services Project, WCCAO provided information, referral, rent assistance, fair housing information, housing locator assistance and emergency assistance to 4,537 low income people in an effort to resolve housing related problems to prevent homelessness.

Housing Services Consortium - WCCAO has sought to increase the housing services and options available by coordinating and contracting with ACCESS Oregon, Washington County Mental Health, Oregon Legal Services, the Domestic Violence Shelter and Shared Housing to provide home sharing and tenant advocate services as well as specialized services to victims

of domestic violence, physically and mentally disabled persons. These contracts served 1,555 disadvantaged

people.

Emergency Services - Emergency loans and food boxes were provided to 2,984 homeless people. In addition, through a sub-contract with Oregon Legal Services 1,071 people were provided technical assistance, advice and representation for problems related to Social Security, Food Stamps, Medicaid and Welfare.

Retired Senior Volunteer Program - WCCAO recruited and placed 306 volunteers over the age of 60 who donated 76,115 hours to 65 different organizations. RSVP also provides special assistance to seniors in filling out medicare and insurance forms.

Transportation - In partnership with Tri-Met, WCCAO provided 7,015 rides to disadvantaged people through the

use of volunteer drivers.

Medical Supplies Lending - WCCAO has obtained donations of frequently used medical equipment which we loaned to 38 people in need. This project will be transferred to a senior service organization to operate.

VISTA, a federally supported program which places volunteers full time in projects that assist local communities in meeting human needs, sponsored volunteers in these WCCAO Projects:

*Establishment of a Thrift Store operation to raise funds for WCCAO

services

*Establishment of a comprehensive Information & Referral service and system for low income people

*Establishment of a model for recruiting, training, placing and tracking volunteers to support WCCAO pro-

grams.

Weatherization - Weatherstripping, re-glazing of windows, insulation and storm windows are the range of weatherization services WCCAO provided to 200 low income households, benefiting 600 people. A Youth Conservation Corps Program provided jobs to youth

in the summer that assisted with weatherization. In addition, 16 weatherization workshops were provided and attended by 97 people who received training to weatherize their own homes. This resulted in 88 additional homes being weatherized, benefiting 264 people.

Energy Assistance - During the winter months, WCCAO provides direct assistance with fuel costs, as well as information on energy conservation, utility policies and consumer rights and responsibilities. Last year 10,176 low income people received this assistance which included \$550,000 in payments

for heating costs.

Tualatin Valley Food Center (TVFC) - Our county-wide food bank coordinated the solicitation and storage of 1,445,962 pounds of surplus food which was distributed through 55 member agencies to meet the hunger needs of 43,033 families or 132,977 individuals. To accomplish this, 650 volunteers donated 9,715 hours of volunteer time.

Christmas Clearing Bureau - TVFC coordinated the Christmas Clearing Bureau which matched 3,094 needy households with sponsors who provided them with Christmas dinner, benefiting 10,330

people

Head Start - Through four centers, WCCAO provided comprehensive preschool services to 153 four-year-olds and their families, benefiting 459 people. Additional services include health and dental screening, family case management, nutrition and handicapped services.

Operation Brown Bag - This membership operated program assisted 800 families to stretch their food budget by providing a bag of surplus food and incidentals monthly, benefiting 2,400 people.

None of the accomplishments listed above could have been possible without the dedication of the WCCAO Board, staff and volunteers. To all of us, con-

gratulations!

If you would like more information concerning WCCAO services or a copy of 1987-88 Annual Report, call 648-6646.



Jim Sehon Chair



Clifford Clark Vice Chair



Shirley Huffman Secretary



Jose Jaime'
Treasurer



Sherry Robinson At Large



Shirley Harper At Large

1988-89 executive committee announced

At WCCAO's 23rd Annual Board Meeting in October, the following members were elected to serve on the Board's Executive Committee for 1988-89:

Jim Sehon, Chair
Adult & Family Services
Mayor Cliff Clark, Vice Chair
City of Forest Grove
Mayor Shirley Huffman, Secretary
City of Hillsboro
Jose Jaime, Treasurer
Centro Cultural
Sherry Robinson, At Large
P.C.C./Rock Creek
Shirley Harper, At Large

In addition, three new people have joined the WCCAO Board of Directors adding their fresh perspectives and unique skills:

St. Andrew's Church

Ms. Mary Tobias is the President of the Tualatin Valley Economic Development Commission. Mary stated that her interest in WCCAO is "based on my deep concern for the future of Washington County and the quality of life for it's residents. A significant segment of the population benefits from the services of the organization." Mary, as many of you know, was formerly The Mayor of Sherwood and the Public Information Officer for the Oregon Regional Primate Research Center. After a year and a half in Washington, D.C. Mary has returned to Washington County.

Mr. Bob Casey owns his own business in Beaverton called Casey Consulting Group. Bob states that he would like to help "in the planning and policy making responsibilities of WCCAO, especially in the Human Resources area." WCCAO is very fortunate to have his expertise on the Board as Bob has had extensive experience in all aspects of

personnel administration. Bob has been very active in Washington County and volunteered his time to assist WCCAO in the revision of our Personnel Policies.

Ms. Maria Loredo is the Community Services Coordinator for the Virginia Garcia Clinic. She is actively in

volved with the health and social service needs of low income and hispanic families in Washington County. The Virginia Garcia Clinic provides essential health services to WCCAO's clients and is an extremely important resource to our community.

It's Happening!

Project Second Wind - County-wide effort to re-stock the empty food shelters after the Holidays; to be held in March.

Brown Bag Distribution - Monthly food distribution at the following sites:

Beaverton/Tigard St. Bartholomew's Episcopal Church 11265 S.W. Cabot Beaverton, Oregon 2nd Friday of each Month 1:00 - 6:00 p.m. Tualatin/Sherwood **Tualatin Bible Church** 22100 S.W. Grahams Ferry Road Tualatin, Oregon 2nd Friday of each Month 1:00 - 4:30 p.m. Hillsboro American Legion Hall 285 W. Main Hillsboro, Oregon 3rd Friday of each Month 10:00 a.m. - 6:00 p.m. **Forest Grove** United Church of Christ 2032 College Way Forest Grove, Oregon

Cornelius
Cornelius Baptist Church
198 S. 16th Street
Cornelius, Oregon
Last Friday of each Month
3:00 - 6:00 p.m.

Self-Help Weatherization/Energy Conservation Workshops - Free workshops providing energy-saving suggestions and instruction in basic home weatherization; held at various locations throughout Washington County every week. Free energy audit and weatherization materials (up to \$100) provided to low and moderate income participants. To register, call 642-3236.

WCCAO Board Meetings - Held on the 3rd Wednesday of each month; public welcome. (Call for time and location.)

Mardi Gras - February 4, 1989, at The Greenwood Inn, featuring the Woody Hite Band, oral and silent auctions, Southern Cuisine Buffet.

Parenting Classes - Next session: January 18 - 6:30 - 8:30 PM January 20 - 9:30 - 11:30 AM Call 648-0829 for information or to register.

Last Friday of each Month

12:00 - 6:00 p.m.

"Play It Again" alive and well

One of the 1987-88 VISTA Projects was to establish a thrift store operation to raise funds for WCCAO services. Establish it we did! The VISTA assigned to the project, Denise Andrews, conducted research to develop the business plan for the store, which was approved by the WCCAO Board. Since



that time, Denise has worked closely with the City of Beaverton, the Union Trades Council and other volunteers to complete renovation of a building owned by the City of Beaverton which they agreed to lease to WCCAO for \$1 per year. Please refer to the "WCCAO Gives Thanks" Section of this newsletter for a complete list of contributors to this project.

With the renovation not quite complete, the store's Grand Opening was held on November 9. That first day's business yielded \$300 in sales. Unfortunately, because of additional renovation needs, the store was closed following the Grand Opening for a couple of weeks, re-opening for business on November 28.

"We have a lot of donated clothesexcellent quality - that we're eager to get out on the floor. What we need is volunteers to help sort, tag and price clothes, as well as launder them and sew up any torn seams. We also need volunteers to work as retail clerks," says Denise Andrews, who transitioned in September from working as the VISTA that got the project off the ground, to the part-time manager of the store. "A lot of the clothes are new clothes donated by two department stores that



have taken on WCCAO as their project. Other clothes are quality items donated by individuals. We also have accessories, like shoes, purses and jewelry."

The other ingredient for the store success, besides a beautiful location, quality clothes and dedicated volunteers, is, of course, CUSTOMERS. Denise and her supervisor, Pam Brousseau, have begun a marketing campaign, which includes commercial advertising. It is hoped that eventually, the monthly net profit from sales will be \$3,000.

STOP BY TODAY!

Location: 4955 S.W. Hall Blvd. Beaverton

(just past 5th on the left) 644-8959

Hours: 10:00-5:00

Monday-Saturday

Anyone interested in volunteering or making a donation, please call Denise at 644-8956.

New employees welcomed to WCCAO family

Welcome to the Hunger & Nutrition Department: Denise Seggerman, Barbara Freeman.

Welcome to the Children & Youth Department: Evelyn Weller, Cornelius Center, Teacher I; Ida Pursley, Cornelius Center, Teacher I; Nancy Cullers, Cornelius Center, Teacher II; Barbara Edwards, Sunset Center, Teacher I; Rhonda Boyle, Sherwood Center, Driver.

Welcome to the Housing & Energy Conservation Department: Leon Laptook, Director II.

You Can Help!

Tualatin Valley Food Center (642-3236)

*Volunteers needed for warehouse to set up orders on Tuesday & Wednesday afternoon.

*Volunteer drivers needed for on call pick up/deliveries.

*Volunteers needed to do data entry or light bookkeeping anytime, ongoing.

Head Start (648-6646)

*Build a swing set at the Cornelius Center

*Fix phone jack and do handy work at Sunset Center.

*Donations Needed:

-big pillows with removable covers

-childrens' woodworking benches -12'x15' and 16'x25' carpets in good condition

-locking storage cabinet

-lid to sandbox at Sunset Center -broken mechanical equipment that children can safely dismantle

Housing & Energy Conservation (642-3236)

*Temporary shelter for migrant families.

*Seniors to help other seniors with self-help weatherization.

Retired Senior Volunteer Program (648-6646)

If you are 60 years of age or older and working as a volunteer either at WCCAO or some other sponsored organization, you are entitled to be a member of the Retired Senior Volunteer Program (RSVP). Benefits to you include mileage reimbursement to and from your volunteer site, a supplemental insurance policy for liability and accident, and a opportunity to support volunteerism in your community. Transportation may be provided by the WCCAO Volunteer Transportation Program.

Please call today if you are able to meet any of the needs above.

Making a difference (cont'd.)

listening and responding to them."

So, Head Start had an impact on Lorraine's life and Lorraine definitely had an impact on it, but what about Head Start's impact on society? About this subject, Lorraine has lots of stories. Three examples appear below.

"Well, I'd say a good example is Betty (all names used are fictitious to ensure confidentiality). She's now a head teacher at Sherwood. When she came to Head Start, she had just gotten off of alcohol. She was a single parent with two young boys. Both boys went through Head Start. Betty started volunteering in the program after a while. A few years later she started to work as an aide and then kept getting promoted until now she's a head teacher. One of her boys is now a college student in Ashland. The other one is working and on his own. I'd say Head Start made a big difference in their lives.

'And then there's Rita. When she first came to Head Start, her husband was unemployed. They had four boys and were really struggling. It was dificult for her to separate from the boys and go to work, especially from the youngest one. I remember that for a while, he would throw up on the bus everyday, because he was so upset about leaving his mom. Eventually, Rita started working as an aide with Head Start. Now she's one of the bus drivers. Her oldest son is almost ready to graduate from high school, is working at K-Mart and was recently voted most valuable employee. All the other boys are still in school.

"Another mother that I knew came to Head Start very depressed with a very low self-esteem. She's now studying to be a nurse. Two of her kids graduated from high school. Another one is in

high school now."

Lorraine concluded that Head Start makes a difference, because the staff have respect for the families. They preserve their dignity as they help them problem solve. Obviously, the longer Head Start staff have contact with a family, the greater the chance for mak-

ing a difference in their lives.

So, has Lorraine actually retired? Not really. She's on to another career part time and volunteer, putting to work some knowledge she gained while with Head Start. She and a friend, JoAnn Nordling, who also recently retired, have opened a Parenting Center, which provides an opportunity for parents to do group problem solving. The sessions are facilitated by Lorraine and JoAnn, who have found that keeping the class schedule and subject matter flexible to parents' needs and interests works the best. For more information on the Center, please refer to the article at right.

To Lorraine we owe our gratitude for her dedication to a program and to its families. Thank you, Lorraine, and congratulations on being the first WCCAO employee to reach "Lifer"

WCCAO Gives Thanks

We haven't been able to feature this section in ACTION NEWS for several issues. Unfortunately, due to limited space, we are only able to acknowledge at this time those that have made donations and contributions to WCCAO since July 1, 1988. To all those listed below and to those we are not able to include, we give our appreciation for your tremendous generosity.

Myron & Lillian Cooper Dan W. Graff W.J. McDowall Barl & Dorothy Johnson Dorle E. Thoen V.D. Young Gran Wheelock Thomas & Phyllis Drennan

Margery Eiford Viola Nelson Lili Cardinaux Renie Allshie Marvin & Dorothy Baska Louise Fronville Brooke Veltrie Mary Rogers

Thelma Zertanna Henry & Swanhild Dobaj Sam E. Graham, Jr. Mel Archer Curtis C. Tigard Electronics International, Inc. Ann Laemerman Aloha Garbage, Inc. Harold & Dorls Ness Lester A. Fallon Ed Barsky & Hillary Morgan Jim Long Linda Schilling Evelyn Shattuck Bill & Leta Buskirk James & Marilyn Nevans Gloria Lach Marvin Mellbye Robert A. Herzog Steve & Ann Foster Margaret Spang David & Reva Singer Gordon & Marsha Green Nancy Phillips

Walter & Gudrun Weber Jack & Ruth Dale Gertrude Isaacs Inez Riechers Laura Sheron Eula Walta Ruth & Hans F. Steitwieser Reedville Presbyterian Church Paula Manley Gloria Lach Harry & Charlotte Proudfoot Lois M. & Roy Gillespie Betty Jane Hill Raymond E.B. Fagan Judi Peterson Mary Rogers Ruth & Kadavil Satyanarayan Clem Cahall Doug Plambeck Elaine Wells James E. Sidey Lawrence & Lynn Krupa Craig & Cynthia Kinnie (continued next page)

New WCCAO program offers training in parenting skills

WCCAO is offering a program this year called the Parent Support Center. The Support Center offers Parenting Classes at no charge to the community. The goal of the classes is to provide training to parents that will help to build stronger families. Classes are conducted in an informal group setting. Child care is offered at no cost to facilitate parent participation. Sessions are held weekly and last for nine weeks.

The session leaders help parents confront questions such as: Who's in charge, you or your child? What do you do when your child refuses to mind? How do you handle temper tantrum?

The classes are led by JoAnn Nordling and Lorraine Heller. JoAnn is a former school teacher and counselor and Lorraine is a former Head Start teacher and home visitor. Both women are retired and consider their involvement with the Parenting Center

as a second career.

Sessions are held at the Aloha Park Apartments on 185th and Baseline. The Tom Walsh Realty Company is donating the use of their recreation room for the classes.

There is no cost for the sessions since the leaders are volunteering their time. The next sessions begin:

Wednesday, January 18, 1989 6:30-8:30 p.m. Friday, January 20, 1989

9:30-11:30 a.m.

Call WCCAO's Client Services at 648-0829 for more information or to sign up.

WCCAO ACTION NIWS

WCCAO Gives Thanks (cont'd.)

Jan Dabrowski
James & Clare Barkhurst
Amarette Barnes
George Otten
Gordon & Marsha Green
Harold Meyer
Margaret Gilbert
Jeanette Bolf
Ray & Phyllis Davis
Jeffrey & Dianne Yake
Chuck McClellan
Barl & Dorothy Johnson
George Lampros

"Play It Again" Thrift Store
Renovation & Opening:
Bob Shiprack
Chuck Benty
Community Corrections
Fred Meyers
Joe Harkness
Local 48-Electricians
Local 114-Bakers/Confectionary Workers
City of Beaverton
Greg Brousseau
Construction Trades Council
John Freeman
Junior League of Portland
Local 290-Plumbers/Pipefitters

Local 1236-Linoleum Carpet & Soft Tile Applications Local 555-Cement Masons Baugh Construction Suzanne Campbell Discovery Center John & Dorothy Eby Luis Moreno Poole Gardner Lumber Rasmussen Paint Mike Schmidt Sneads Rentals Total Mechanical, Inc. University Mechanical, Inc.
University Mechanical
& Engineering
Lone Star
Beaverton Sanitary
Copeland Lumber Frahler Electric Mac Graphics Part Lumber Portland General Electric Restitution Center Sears & Roebuck Supply One Tualatin Valley Builders Supply

> *We regret any omissions from this list.

Also, a continuing heartfelt THANK YOU to all of our volunteers!

1989 MARDI GRAS BALL

Washington County Community Action Organization

February 4, 1989 7:00 - Midnight

☐ Please reserve ticket(s) @ \$25.00 per person
Please contact me about sponsoring a corporate table @ \$400 (seats 10)
☐ I am unable to attend, but I am enclosing a tax deductible donation of \$to help WCCAO continue its work.
Reserve by January 20th. For information call 648-6646. Tickets will be mailed to you.
Name:
Address:
Phone:

Mail reservations and make checks payable to: Washington County Community Action Organization 245 S.E. Second, Hillsboro, OR 97123

THANK YOU!

Washington County
Community Action Organization
245 S.E. Second

Hillsboro, OR 97123 (503) 648-6646

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Inside ACTION NEWS:

Lorraine Heller and Head Start WCCAO streamlines service delivery 1987-88 Annual Report recapped 1988-89 executive committee named WCCAO thrift shop opens Parent Support Center opens